



***Hutt City Council Customer
Service Centre Survey
Topline Report Nov 2004***

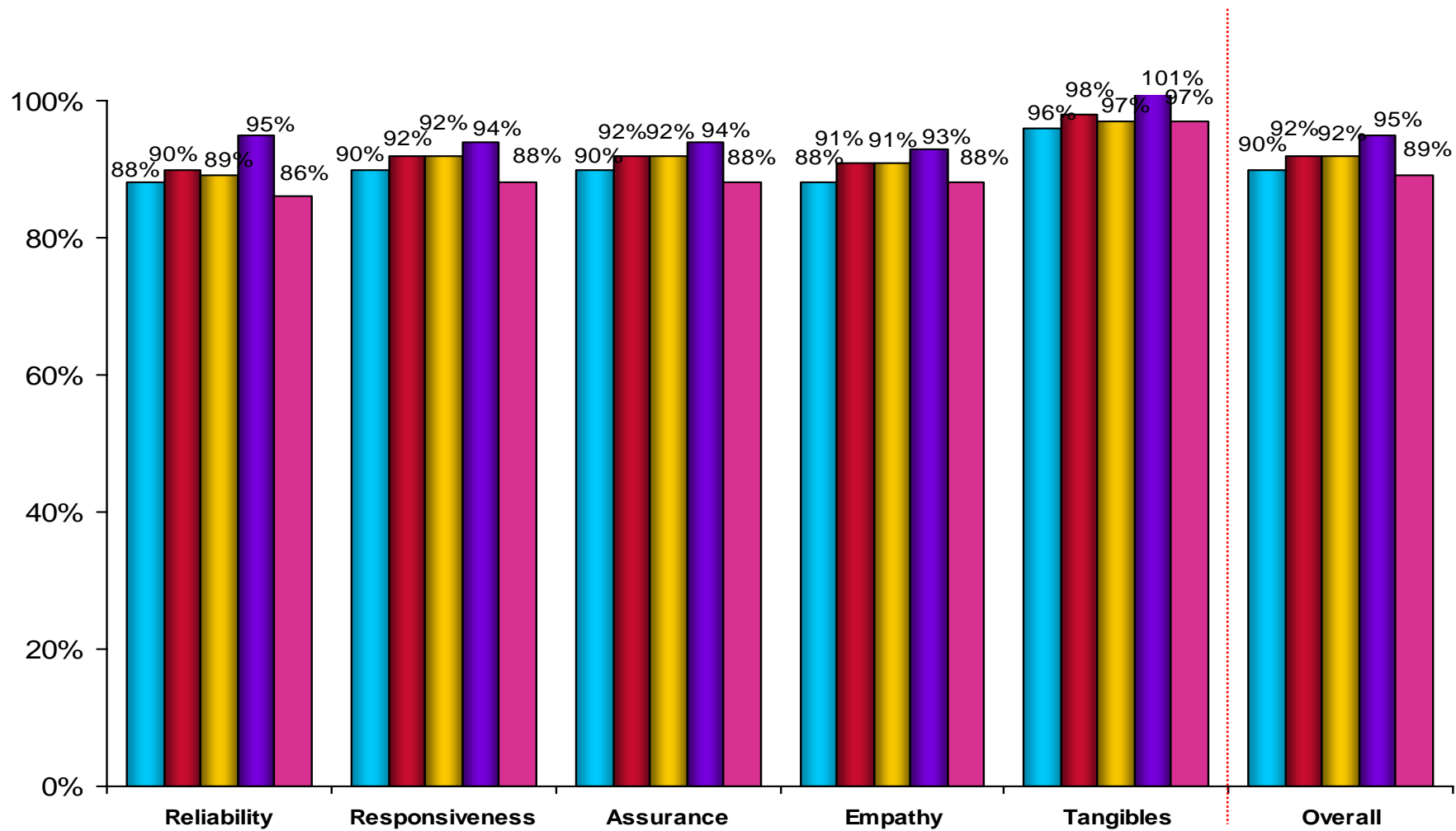
Presented By



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■ Sep-00
 ■ Sep-01
 ■ Sep-02
 ■ Dec-03
 ■ Sep-04

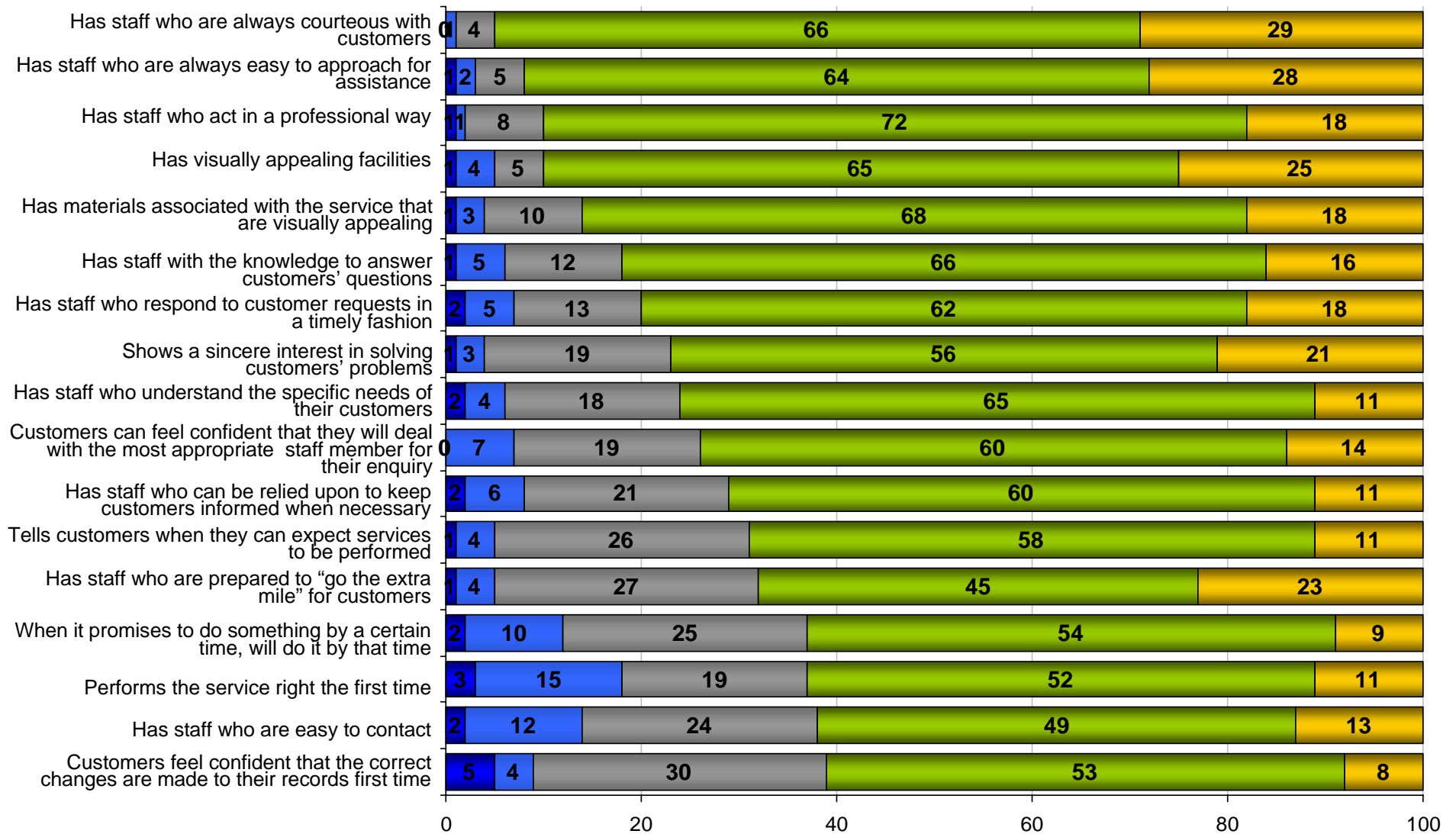
Base: All respondents



Overall Opinion of Hutt City Council's Standard of Customer Service



Base: All respondents excluding Don't knows: Oct 03 (n=146) Dec 03 (n=94) Sept 02 (n=289), Sept 01 (n=316), Sept 00 (n=322)



Base: All respondents excluding Don't knows

■ Strongly disagree
 ■ Disagree
 ■ Neither/nor
 ■ Agree
 ■ Strongly agree





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