From: <u>Information Management Team</u>

To:

Subject: RE: [EXTERNAL] LGOIMA request relating to Hutt City Council information processes

**Date:** 13 October 2023 12:15:00

## Morena Mathew

Thank you for your information request of 15 September 2023. You have complained about an election hoarding being placed on the bridge in the vicinity of 119 Hutt Road, Alicetown. Hutt City Council has not given its permission for any election hoarding to be placed on this bridge. After being informed of this sign placement, we telephone the National Party and advised them to remove

the sign as soon as possible, as this bridge is not an approved site for the placement of election hoardings.

Rules/guidance about the placement of advertising and hoardings are given on the Hutt City Council website on <a href="https://www.huttcity.govt.nz/services/roads-and-parking/roads/road-signage">https://www.huttcity.govt.nz/services/roads-and-parking/roads/roads-signage</a> and are also given on the application form for election hoardings.

We regret that our Customer Services staff advised you that we have no jurisdiction over signs illegally attached to Hutt City Council assets. This information was incorrect and we will be updating our Customer Service staff on this.

Please note that this response, including your name, may be published on the Hutt City Council's website.

You are entitled to complain to the Office of the Ombudsman about this response to your information request. The process for this is provided on the website for the Office of the Ombudsman at <a href="https://www.ombudsman.parliament.nz/">https://www.ombudsman.parliament.nz/</a>.

Kind regards, Susan

Ngā mihi

## **Susan Sales**

Ringa Āwhina Tāhūhū ki Te Koromatua | Senior Advisor

Te Kaunihera o Te Awa Kairangi | Hutt City Council, <u>30 Laings Road</u>, Private Bag 31912, Lower Hutt 5040, New Zealand

Paetukutuku: www.huttcity.govt.nz

From:

Sent: Thursday, September 21, 2023 12:14 PM

**To:** Information Management Team <informationmanagementteam@huttcity.govt.nz> **Subject:** [EXTERNAL] LGOIMA request relating to Hutt City Council information processes

Dear Hutt City Council

Under the LGOIMA I seek all information held by Hutt City Council relating to the below reply from Hutt City Council customer services claiming that the Hutt City Council has no jurisdiction over signs illegally attached to Hutt City Council assets. The response is highly misleading as it pretends that the complaint is about election signs rather than attachment of any form of sign to a Hutt City Council asset.

Mat

**Sent:** Wednesday, September 20, 2023 at 2:11 PM **From:** "ContactHCC" <contact@huttcity.govt.nz>

To:

Subject: FW: [EXTERNAL] Chris Bishop advertisting on Council bridge outside 119 Hutt

Road

Kia ora Mat,

Thank you for your email received.

Hutt City Council have no jurisdiction regarding election signs sorry. You could contact the National party and request it to be removed.

If you would like more information about Hutt City Council and our services, please ring our Customer Contact Centre on 04 570 6666 or 0800 488 824.

Ngā mihi nui,

Tara

## **CUSTOMER SERVICES**

## **HUTT CITY COUNCIL**

30 Laings Rd Private Bag 31912 Lower Hutt 5040 New Zealand

w: <a href="http://www.huttcity.govt.nz">http://www.huttcity.govt.nz</a>
e: <a href="mailto:CONTACT@HUTTCITY.GOVT.NZ">CONTACT@HUTTCITY.GOVT.NZ</a>

t: +64 4 570 6666 | 0800 488 824 (0800 HUTT CITY)

From:

**Sent:** Friday, September 15, 2023 2:12 PM **To:** ContactHCC < contact@huttcity.govt.nz >

Subject: [EXTERNAL] Chris Bishop advertisting on Council bridge outside 119 Hutt Road

Good afternoon

Please take action to remove the Chris Bishop election sign on the Council bridge outside 119 Hutt Road.

Kind regards

Mat.