

Homelessness Implementation Review Results

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2019 Homelessness Strategy – working together to end homelessness

The Homelessness Strategy identified five priorities for ending homelessness:

Priority 1: Preventing homelessness

Priority 2: Improving the supply of suitable accommodation and support for people experiencing homelessness;

Priority 3: Improve the understanding of homelessness in Te Awakairangi ki Tai Lower Hutt;

Priority 4: End rough sleeping; and

Priority 5: Increase the supply of affordable homes to rent and

buy.



Homelessness targets, related actions in Action Plan and Strategic Priorities

Organisation	Council KPIs on Homelessness Strategy	Target (per annum)
Takiri Mai te Ata Whanau Ora Collective	Number of households assisted by the homelessness prevention programme	75
Tuatahi Centre	Number of Te Awa Kairangi Lower Hutt households assisted into more settled accommodation	50
Community Law Wellington and Hutt Valley	Number of households provided with legal housing advice and advocacy	80



Other HCC roles

- √ Homelessness Network
- ✓ Surveys and data gathering to support understanding
- ✓ Working with Mana Whenua and Māori Partners



2023 review of strategy to understand successes and challenges

The primary objectives of the Review were to:

- ✓ Understand the successes and challenges of implementing the Homelessness Strategy
- ✓ Identify gaps in responding to homelessness
- ✓ Suggest ways to address existing gaps in implementation relevant to the other 21 actions in the action plan
- ✓ **Build** a better understanding of how the wider response to Homelessness could work alongside the council's strategic approach to future housing for the city.



The Review Results

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High level results

Relationship between the service providers and HCC **positive**

HCC does a **good job** in supporting community-led solutions

More could be done **to influence** and respond to policy at the national level

More could be done to **measure** the impacts of the strategy



Initial Assessment

Recommendation	Council Role	Other Roles and Responsibilities	Comment
Increase funds to providers to expand services	Currently, fund \$570,000 pa	Central government funds social and housing initiatives	The Network could lobby for additional government resourcing
Establish external advisory group to oversee strategy and action plan	Currently Council oversees strategy and providers attend relevant Council meetings	A wider regional advisory group could be established	Council could discuss at Homelessness Network and advocate for regional approach
Fund a Homelessness Network secretariat	Council participates in the Network	MSD or Kainga Ora could provide secretariat support	Council could work with Network to share the admin load



Initial Assessment

Recommendation	Council Role	Other Roles and Responsibilities	Comment
Specific website for Lower Hutt homelessness services	Council funds providers to support homeless people including information	Homelessness Network members provide information at the regional or national level	Council could lead discussion on combined website
0800 number for inquiries	N/A	Homelessness Network members provide access points for support	Council could lead discussion on how to centralise and manage inquiries
Review Maihi Ora Strategy (National Māori Housing Strategy 2022) and align with the new Action Plan	N/A	Homelessness Network advice will be sought	Council will review as part of report back to CCP in Feb 2024.



Initial Assessment

Recommendation	Council Role	Other Roles and Responsibilities	Comment
Review Waitangi Tribunal Kaupapa Inquiry report and align with new Action Plan	N/A	Homelessness Network advice will be sought	Council will review as part of report back to CCP in Feb 2024
GIS mapping tool for providers to track cases	N/A	Homelessness Network could consider existing tools and privacy issues	Council could lead discussion at Homelessness Network
Establish Tenancy Compliance team to investigate and educate landlord	N/A	Requires a central government response	Council could advocate to government for national approach via the Homelessness Network
Establish Tenancy Compliance database	N/A	Requires a central government response	Needs to be managed at the central government level.



Next steps: Refreshed Action Plan

- > Officers will engage with the Homelessness Network
- > **Develop** Refreshed Action Plan
- Agreement to the refreshed plan will be sought from Communities, Culture and Partnerships Committee on 28 February 2024



He Patai? Questions?

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